



## Developing Accountable Care Organizations in MassHealth: Member Experience Input Session

*An Initiative Supported by the Massachusetts Medicaid Policy Institute*

**June 24, 2014**

**1:00 pm – 4:00 pm**

Omni Parker House, 60 School St., Boston  
Kennedy Room

### AGENDA

- 1:00 pm **Welcome and Purpose**  
Audrey Shelto and Secretary Polanowicz will welcome attendees and discuss the meeting objective: to get input from patients on key Medicaid ACO program parameters.
- Audrey Shelto, President,  
Blue Cross Blue Shield of  
Massachusetts Foundation*
- John Polanowicz, Secretary  
of the Executive Office of  
Health and Human Services*
- 1:10 **Medicaid ACO Overview**  
Rob Houston will present an overview of key decision points and strategies to consider when developing ACO programs, based on state experiences to date.
- Rob Houston,  
Center for Health  
Care Strategies*
- 1:30 **ACO Governance, Structure, and Scope**  
Steve Somers will moderate a discussion of the following topics:
- Scope of services for which the ACO will be responsible;
  - Role of patients in ACO governance;
  - Patient assignment approaches;
  - Patient protections; and
  - Patient notices and engagement.
- Moderator:  
Stephen Somers, PhD  
CHCS*
- 2:45 **ACO Performance Requirements**  
S. Somers will moderate a discussion of the following topics:
- Key patient considerations for payment methodology;
  - ACO quality and patient satisfaction metrics; and
  - Data sharing considerations.
- Moderator:  
Stephen Somers  
CHCS*
- 3:45 **Wrap-up and Adjourn**  
Speakers will highlight key points of discussion for stakeholder and MassHealth consideration moving ahead.
- Stephen Somers, CHCS  
Kate Nordahl, Director  
Massachusetts Medicaid  
Policy Institute*

