



# A Vision for a Model Behavioral Health Care System in Massachusetts

## Speaker Biographies

**Patricia Boozang** is a Senior Managing Director at Manatt Health. Skilled at managing complex projects involving a mix of public agencies and private stakeholders, Ms. Boozang advises clients on the implementation of coverage, delivery system, and payment reforms across government and private health insurance programs. Her clients include federal agencies, foundations, states, health care delivery systems, and health plans. She advises states on Medicaid expansion design, implementation and sustainability, and has particular experience in alternative expansion models through 1115 waivers. Ms. Boozang also guides states and marketplaces on policy matters, including eligibility and enrollment, benefit design, delivery system improvements, and technology development.

Drawing on her wealth of experience in Medicaid managed care and other delivery system reforms, she regularly advises health systems on Medicaid accountable care organizations development and other delivery system transformations. She advises the Coalition of New York State Public Health Plans, an association of eight managed care plans that serve more than 2 million beneficiaries of that state's public health insurance programs. As a technical assistance advisor to the Robert Wood Johnson Foundation's State Health and Value Strategies program, she counsels states on a wide range of health care coverage policy matters, including those related to the Affordable Care Act, 1115 and 1332 waivers, and federal repeal-and-replace proposals.

Prior to joining Manatt in 2000, Ms. Boozang was a vice president and leadership team member of Physician Weblink, a national health care technology and physician management company. Earlier, she worked at Sterling Health Capital Management Inc., assisting hospitals and community health centers in business planning and implementation. She holds a bachelor's degree from Boston College and a master's degree in public health from Columbia University.

**Stuart Buttlair, PhD**, has over 30 years of clinical and management experience providing leadership and direction in health care delivery in both the public and private sectors. Currently, he has been charged by Kaiser Permanente with designing and overseeing a broad continuum of behavioral health services and programs for both inpatient, ambulatory, emergency department, and addiction medicine. These programs treat adults, teens, and children with behavioral health conditions. He is the lead Mental Health Representative within Kaiser Permanente's State Program Initiatives including Medicaid and Medicare and is the designated Regional Director of Resource Management for Behavioral Health. Prior to joining Kaiser Permanente, Dr. Buttlair was Program Manager of Acute Services for Marin County Mental Health.

Dr. Buttlair is a regional leader in the development of best practices at Kaiser Permanente. He developed and led major program redesigns including integrated urgent services for adults and youth with mental health and substance use disorders, the Kaiser Permanente Post-Acute Center Behavioral Health Program, mental health/emergency room consultation and suicide prevention, and intensive outpatient treatment programs for adults and youth. He also recently led the development of a new Inpatient Psychiatric Hospital and Crisis Stabilization Unit at Kaiser Permanente Santa Clara Medical Center that assesses and treats patients with psychiatric and substance use conditions that require acute intervention.

Dr. Buttlair serves as a member on the California Hospital Association Behavioral Health Board and was recently selected to serve on the American Hospital Association's (AHA) Regional Policy Board for the Western Section after serving as a board member on AHA's Governing Council for Psychiatry and Substance Abuse from 2010-2016 and chair in 2015. He also serves as Board President of the Institute for Behavioral Healthcare Improvement.

Dr. Buttlair provides expertise and consultation on state and federal legislation and its impact on behavioral health within Kaiser Permanente, the State of California, and nationally. Dr. Buttlair's work in suicide prevention has led to his selection on the Substance Abuse and Mental Health Services Administration and National Institute of Mental Health workgroup focused on strategies for managing suicidal behavior with mental health and substance use disorders in the emergency department. Dr. Buttlair has a PhD in Clinical Psychology and master's in business administration with an emphasis on health care.

**Kaitlyn Kenney Walsh, PhD**, is the Senior Director of Policy and Research at the Blue Cross Blue Shield of Massachusetts Foundation. In this role, she oversees the policy and research arm of the Foundation's work, focusing on access and affordability of health care and health insurance, access to behavioral health services, and social determinants of health. Prior to joining the Foundation, she was the Director of Policy and Research for the Commonwealth Health Insurance Connector Authority where she was responsible for identifying the implications of national health care reform for the Commonwealth and its residents and developing policy associated with the state's own health reform law. Ms. Kenney Walsh has served as a Rappaport Public Policy Fellow in the office of Senator Richard Moore and as a guest lecturer on the American health care system at Providence College. She holds a PhD in public and international affairs and a master's degree in political science from Northeastern University and a bachelor's degree from Providence College.

**John O'Brien** brings more than 30 years of experience in behavioral health systems design, financing, and implementation. He has worked with Medicaid, mental health, and substance use disorder (SUD) authorities in numerous states to develop federal Medicaid waivers (1115 and 1915), Medicaid state plan amendments, and federal grant applications. Mr. O'Brien directs the Technical Assistance Collaborative's (TAC) work on SUDs with an emphasis on helping states increase access to services, integrate with primary care, and reduce unnecessary costs by using Medicaid and other sources to support effective systems. He is currently a Distinguished Advisor to the Pew Charitable Trust regarding their Substance Use Prevention and Treatment Initiative. He is also working with the Centers for Medicare and Medicaid Services (CMS) as a subject matter expert for their SUD Innovation Accelerator Program. He is also providing technical assistance to several state Medicaid agencies to design their efforts for increasing access to and improving the quality of SUD treatment and recovery services for beneficiaries with SUD.

Most recently, he worked for the U.S. Department of Health and Human Services in leadership roles with CMS and the Substance Abuse and Mental Health Services Administration (SAMHSA). At CMS, he led the Innovation Accelerator Program (IAP) for Substance Use Disorder, Primary, and Mental Health Integration, developed the 2015 1115 State Medicaid Director Letter on Substance Use Disorders and coordinated the agency's efforts on developing guidance regarding parity for the Medicaid and Children's Health Insurance Program. In addition, Mr. O'Brien played a significant role in the implementation of the Medicaid expansion under the Affordable Care Act (ACA) and the Home and Community-Based Services regulation. At SAMHSA, he was the Senior Advisor on Healthcare Financing to the SAMHSA Administrator and the SAMHSA lead on implementing the ACA and the Mental Health Parity and Addiction Equity Act. Prior to his work in federal government, Mr. O'Brien was the National Program Officer for the Robert Wood Johnson Foundation's efforts to improve the financing and quality of addiction treatment through the use of evidence-based practices. He was also a manager at KPMG, a national consulting and technical assistance firm, and worked on a variety of health and human service projects with a major focus on state Medicaid programs. Mr. O'Brien received a master's in health policy from the University of Chicago.

**Audrey Shelto** is President of the Blue Cross Blue Shield of Massachusetts Foundation. Ms. Shelto has over 30 years of achievement in improving the delivery of health care and human services, particularly for low-income and vulnerable populations. She assumed leadership of the Foundation in August 2013.

Prior to joining the Foundation, Ms. Shelto directed Blue Cross Blue Shield of Massachusetts' efforts to develop a demonstration program for those dually eligible for Medicaid and Medicare. Previous positions at Blue Cross Blue Shield of Massachusetts included senior vice president for Health and Wellness, where she led the development of a new member-centered model of provider-integrated health management designed to improve health care quality and affordability. Ms. Shelto's other professional experience includes positions as chief operating officer of Neighborhood Health Plan, executive director for the Boston Mayor's Advisory Committee on Health Care, associate commissioner of the Massachusetts Department of Mental Health, and assistant budget director for the Massachusetts Executive Office for Administration and Finance. She holds a bachelor's degree with honors from the University of Connecticut and a master's degree in management of human services from the Heller School at Brandeis University.

**Marylou Sudders** is Secretary of the Massachusetts Executive Office of Health and Human Services (EOHHS). As the largest executive agency in state government, EOHHS directly touches the lives of 1 in 4 residents. Secretary Sudders provides executive leadership of a \$23 billion budget; twelve agencies; and the MassHealth (Medicaid) insurance program that provides health coverage to 1.86 million low income or disabled residents. She leads the Commonwealth's efforts to address the opioid epidemic; chairs the state's health care marketplace and the Autism Commission; co-chairs the Governor's Interagency Councils on Homelessness, and Aging.

A trained social worker, Secretary Sudders has served as the Massachusetts Commissioner of Mental Health and has also been a private non-profit executive, advocate, and college professor. Secretary Sudders holds a bachelor's degree with honors and master's degree in social work from Boston University, and an honorary doctorate from the Massachusetts School of Professional Psychology.

**Kimá Joy Taylor, MD, MPH**, is the Managing Principal of Anka Consulting, a health care consulting firm. Her work focuses on policy, program, and practice changes that can improve access to culturally effective, high quality, holistic integrated care, including substance use disorder services, for vulnerable populations. Prior to founding her firm, she served as National Drug Addiction Treatment and Harm Reduction Program Director at the Open Society Foundations. She oversaw grantmaking that supported education, advocacy, systems reform, and innovation to expand access to a full continuum of integrated, evidence informed, and culturally effective substance use disorder services and supported programming to promote and help implement non-punitive public health, not criminal justice, responses for people with substance use disorders. Prior to joining the Open Society Foundations, Dr. Taylor served as Deputy Commissioner for the Baltimore City Health Department where she created more cohesive and integrated public health services for citizens at risk. Before Baltimore, she served as the health and social policy legislative assistant for Senator Sarbanes, with issue areas including Social Security, Temporary Assistance for Needy Families (TANF), pharmaceuticals, Medicare, Medicaid, and other health care policy and women's issues.

A pediatrician, Dr. Taylor is a graduate of Brown University, Brown University School of Medicine, and the Georgetown University residency program in pediatrics. From 1998 to 2002, Dr. Taylor cared for uninsured and underinsured patients at a community health center in Washington, D.C., and created a city-wide coalition to advance literacy in pediatric primary care. She worked with other community organizations to empower youth such that they will realize their abilities, grasp opportunities, and improve the world at large. In 2002, Dr. Taylor was awarded a Commonwealth Foundation fellowship in minority health policy at Harvard University. During the fellowship, Dr. Taylor's research focused on exploring state legislative remedies for racial and ethnic health disparities. Eliminating health disparities and inequities has been a theme throughout all of her work. Dr. Taylor serves on numerous health focused Boards.